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# Systematic literature review of emergency department physicians' confidence to treat dental pain and the frequency with which they prescribe pain medications: Considerations for improved outcomes

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#### **Abstract**

Opioid analgesics, when taken as prescribed, are effective therapeutic options that provide pain relief for moderate to severe pain. The use of opioids in the treatment of pain has been increasing in the U.S. at an alarming rate, possibly contributing to the simultaneous rise in opioid abuse. Emergency departments play a major role in managing patients who present in pain, with approximately 10% of all opioid analgesic prescriptions written in hospital emergency departments. It is estimated that dental pain patients represent between 0.3-4% of the overall patient emergency department workload. Yet, the literature suggests that many of these physicians may not have sufficient training in handling dentofacial emergencies. The goal of this study was to systematically review the available literature on the topics of: 1) emergency department physicians' training related to treating dental pain patients, and 2) the frequency in which they prescribe opioid medications to these patients. Methods: A  $systematic literature\ review\ was\ conducted\ among\ publications\ from\ 1985-2014\ in\ the\ databases\ PubMed,\ Ovid,\ and\ Science\ Citation\ Index.\ The$ following search terms were used in this systematic literature review in order to identify the available literature of interest: "opioid and dental and emergency departments," "dental pain and drug abuse," "ER physicians and dental pain," "ER physicians and drug abuse," and "dental pain and emergency departments." Publications in any language or country were considered, as well as editorials and commentaries. Findings: A total of 769 publications were identified. Seventeen publications met the criteria for inclusion. Eight studies commented on the emergency department  $physicians' \ perceived \ "lack of training" \ in \ handling \ dento facial \ emergencies \ and \ found \ that \ the \ majority \ of \ this \ group \ did \ not \ feel \ comfortable \ in \ in \ feel \ comfortable \ feel \ f$ managing dental patients. Nine studies assessed the frequency in which physicians prescribe pain medications to dental patients. Within these 9 studies, 5 specifically reported that between 29.6% and 81% of dental patients treated, received an "opioid" or a "narcotic" upon discharge. The remaining 4 studies in this group instead used non-specific terms that included "prescription medications," "analgesics," "pain medicine," and "pharma cother apy" to describe their findings and did not particularly report opioid prescribing trends. Of those publications rejected, 9 addressedthe topic of dental pain patients presenting to non-dental providers, but did not include data that met the criteria related to emergency department prescribing frequency or physician training. Conclusions: This review of the literature suggests that emergency department physicians' training level in treating dentofacial pain is less than ideal. It also confirms that individuals presenting to emergency departments with dental pain are a subset of the population of patients who are prescribed opioids as an analgesic. Coupling these results with the increased use of opioids in this country, dentists are in a key position to collaborate with emergency department physicians to help positively affect change. To all the contract of thefurther justify this approach, research agendas must carefully monitor prescribing patterns for dentofacial pain in the emergency department that are specific to opioid use, carefully excluding other non-narcotic analgesics. Should comparable outcomes of data related to the same topic in other non-dental settings exist, additional areas in medicine that may benefit from this partnership may also be identified. Moving forward, this interprofessional team approach may include a presence in medical school and residency program curricula so that alternative treatment options for addressing dental pain patients can be presented that consider the increased prescribing trends of opioids.

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#### Introduction

Opioid analgesics, when taken as prescribed, are effective therapeutic options that provide adequate pain relief for moderate to severe pain. Prescription opioids are essential pain management tools; however, balancing their adverse effects

and abuse potential with appropriate pain relief can be challenging (1). Recently, the increase in the prescribing of opioids for chronic non-malignant pain has increased accessibility, and most likely has contributed to the growing trend of nonmedical use as well as nonfatal and fatal overdoses (2). According to the

Center for Disease Control and Prevention (CDC) latest Policy Report, it is estimated that nearly 3 out of 4 prescription drug overdoses are caused by opioid pain relievers (3). In 2010, approximately 7.0 million people were current users of psychotherapeutic (pain relievers, tranquilizers, stimulants,

sedatives) drugs taken nonmedically--nearly 3 percent of the U.S. population. (4). More than three out of four people who misuse prescription pain relievers use drugs prescribed to someone else (3). These trends continue to generate great concern among providers and government officials alike.

It has been estimated that approximately 10% of opioid analgesic prescriptions for people 20-39 years of age are written in hospital emergency departments (5). These emergency departments play an important role in the health care system and act as the "provider of last resort" for millions of Americans who lack adequate access to health care professionals, including dentists (4). And, although short-term analgesics are critical for acute pain management, long-term use of these medications creates a potential for substance abuse and drug-seeking behavior (6).

Many patients lack access to appropriate dental care due to barriers such as practice hours and lack of dental insurance (7). As a result, these patients often turn to medical providers when they experience dental pain (7). Several studies have shown that there has been a substantial increase in prescribing pain medications by non-dental providers (6, 8). In 2010, there were approximately 129.8 million emergency department visits, and it is estimated that dentofacial

emergencies represent between 0.3% and 4.0% of the overall patient emergency department workload (9, 7, 5). Given these trends, emergency department providers should be equipped to diagnose, provide basic treatment, and ensure appropriate follow-up care for dental problems. Patients receiving limited and focused dental care in this setting could potentially decrease the need for prescribed opioid analgesics. However, the literature suggests that emergency department physicians do not feel confident in managing dentofacial emergencies and are interested in additional education (9, 10, 7). These data suggest that emergency department providers may require more extensive training in alternative treatment procedures such as local anesthetic administration, nerve blocks or immobilization in order to respond to emergency department visits of dentofacial origin.

This paper systematically reviewed the available literature that relates to emergency department physicians' confidence in treating dental pain patients and the frequency with which they prescribe pain medication for these patients. Results are summarized and suggestions for improving outcomes are discussed.

# Methods

The literature review by the author (SMB) included a search of PubMed, Ovid and Science

Citation Index databases using the keywords "dental pain and drug abuse," "ER physicians and dental pain," "ER physicians and drug abuse," and "dental pain and emergency departments" for studies published from 1985-2014. The following search terms were used because they provided the greatest number of publications pertaining to the topic. Publications, editorials, and commentaries in any language or country regarding dental pain patients and the emergency department were considered. The editorials and commentaries that were included pertained information that was relevant to the topic, strengthening the (discussion) that emergency physicians may not feel confident handling dentofacial emergencies. In July of 2014, a total of 769 publications were identified. These publications were then reviewed and a total of seventeen publications were selected based on relevance of the title and abstract.

### Results

Publications that commented on the emergency department physicians' clinical training related to treating dental pain patients:

Eight studies commented on emergency department physicians' perceived "lack of training" in handling dentofacial emergencies. The studies that had surveyed the physicians found that the majority of them did not feel comfortable in managing

dental patients (7,9). Of these 8 articles, however, only 2 articles reported statistical evidence where emergency department physicians did not feel confident in managing dentofacial emergencies. The other 6 articles stated that emergency department physicians lack training on treating dental pain patients, but did not survey the physicians in order to gather statistical evidence. The author of this systematic review (SMB) checked the references of these 8 articles in order to verify whether a referenced source had conducted a study and provided statistical evidence.

Trivedy et al. surveyed 103 emergency department physicians in various London hospitals as well others in the UK. The majority of participants (76.5%) did not receive any clinical training in handling dental emergencies and indicated that they do not feel confident in managing certain dentofacial emergencies presenting to the emergency department. Skapetis et al. mentioned how "medical personnel lack both knowledge and training in dental emergencies." Furthermore, Skapetis et al. referenced a research article that surveyed 102 emergency medical personnel and found that 52% had no previous training in "examination of the mouth." Both of these studies were conducted outside of the United States. The other 6 publications did not survey

physicians in order to determine if they were confident in treating dental pain patients in the emergency departments. Rather, they referenced other studies that surveyed physicians and/or referenced one another for the purpose of emphasizing the fact that emergency department physicians do not feel confident in handling dentofacial emergencies.

Publications that assessed the frequency in which emergency department physicians prescribed pain medication for dental patients:

Nine studies assessed the frequency in which physicians prescribe pain medications to dental patients. Within these 9 studies, 5 specifically reported that between 29.6% and 81% of dental patients treated received an "opioid" or a "narcotic" upon discharge. The remaining 4 studies in this group instead used nonspecific terms that included "prescription medications," "analgesics," "pain medicine," and "pharmacotherapy" to describe their findings and did not particularly report opioid prescribing trends.

Of those publications rejected in this review, 9 addressed the topic of dental pain patients presenting to non-dental providers, but did not include data that met the criteria related to emergency department prescribing frequency or physician training. These

studies mentioned information such as: techniques on how to manage dental patients in the emergency department, the national drug abuse problem, how dentists can help address the issue, and some of the more common dental emergencies (Figure 1).

Notably, according to the studies in Figure 1, emergency department physicians prescribe analgesics and/or opioids at variable frequencies. This could be contributed to factors such as the location of the study, the time frame, data collection methods, or the type of intervention that was conducted at each individual site. For example, Lewis et al looked at a 4-year period from 1997 to 2000 and found that approximately 72.4% of dental pain patients in the United States were prescribed an analgesic at the emergency department. These authors used data from the Center of Disease Control and Prevention. However, Okunseri et al looked at the time frame between 1997-2000 and 2003-2007 and found that dental pain patients in the emergency department were prescribed opioid analgesics only 43% of the time. These authors used data from the National Hospital Ambulatory Medical Care Survey.

#### Limitations

There were limitations to this review that should be noted. The authors of the reviewed

publications varied in their description of "pain medication," therefore, the studies were not consistent in vocabulary used. The different terminology used without specifically stating the type of medication prescribed could result in an incorrect estimate of the frequency of prescribing pain medication (to include opioids) to dental pain patients in the emergency department. Additional studies with consistent definitions of pain medications are needed to fully understand the scope of the problem. There were few studies that met the criteria to be included in the systematic review, suggesting that more research is this area is warranted. Also, the time frame of the studies varied, which could account for the difference in the prescribing frequencies.

#### Discussion

Prescription drug abuse is a national epidemic and dentists as well as physicians are in key positions to help address this pertinent health care issue. The outcome of this systematic review reveals that there is an increasing trend in emergency department visits for dental issues, and that these patients are frequently treated with prescriptions for antibiotics and/or pain medication (15, 25). The underlying dental issue may never be addressed in any setting due to issues such as cost, access, insurance coverage, or dental treatment limitations. The following are suggestions targeted to improve oral health treatment of patients who present with dental pain to the emergency department. These suggestions will also help address the national drug abuse epidemic, while still achieving adequate pain relief for dental patients presenting to emergency departments.

One suggestion is to improve the oral health clinical training in medical school and residency programs to include other treatment options, such as administering local anesthetics through infiltration and/or nerve block techniques. The results from a national United States survey in 2009 found that most medical schools only offered 1-2 hours (28.4%), or 3-4 hours (30.7%) of oral health curriculum during a student's four years of training. Furthermore, the same study notes that 1 in 10 schools offered no oral health curriculum (10.2%) (30). Currently, there are no studies that have evaluated the application of hands-on clinical training to physicians in administering local anesthetics to dental pain patients in the emergency department. Administering local anesthetics coupled with prescribing nonopioid medications to dental pain patients in the emergency department can provide adequate relief until the patient can be evaluated by a dentist in a nonemergent setting at a later time. This technique may result in a decrease in prescribing opioids in the emergency department, yet still achieve effective pain relief for these dental pain patients (2).

Another suggestion is to implement prescribing guidelines into the emergency departments to assist emergency department physicians in treating dental pain patients. Some studies found that implementing prescribing guidelines drastically reduced the amount of opioids prescribed for patients presenting to the emergency department in pain (1, 13). Ma et al found that access to guidelines reduced narcotic prescriptions by 20.1%. Gugelmann et al implemented a multifaceted educational program into 2 urban emergency departments, and the relative opioid discharge orders decreased by 39.6% and 56.2% for the primary and affiliated hospital, respectively. These guidelines highlight recent literature that supports using high doses of nonsteroidal anti-inflammatory drugs (NSAIDS) as an equally effective modality of care for patients with dental pain (2).

In summary, the literature suggests that the rate of prescribing pain medications to dental pain patients in the emergency department has been increasing (8, 6). A Center for Disease Control and Prevention

(CDC) report from 2010 found that analgesics were the most mentioned medication class (i.e. medication given in the emergency department or prescribed at discharge) in the United States emergency departments at approximately 34.9%. This number included narcotic and non-narcotic analgesics as well as NSAIDS (National Hospital Ambulatory Medical Care Survey: 2010 **Emergency Department Summary** Tables). Providing additional education to emergency department physicians may help bridge the gap in care for patients who present with dental pain. Through additional education, heightened awareness and/or guidelines for prescribing, physicians may be better equipped to address underlying dental problems of patients who present to emergency departments with dental pain.

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